

Warranty

LIMITED WARRANTY. Cast iron and steel bathtubs are warranted for a period of **2 (two) years** (private residence) or **1 (one) year** (rental or other use), against peeling or other failure of adhesion of the refinishing materials. Bathroom sinks are warranted for a period of 6 (months) year against failure of adhesion (any property status).

The following conditions will void your warranty:

- The surface must not be allowed to remain continuously wet from items such as bath mats left on the surface without drying out between use.
- The fixture must not be used for water storage or contain standing water for extended periods of time.
- Damage caused by continuous wetness from leaking or dripping plumbing.
- Damage, chips, or nicks caused by sharp or falling objects or by misuse.
- Staining or discoloration from chemicals, bleaches, rust, hair dyes or the use of abrasive cleaners.
- Movement in the substructure resulting in cracks or splits in the refinished surface or grout lines.
- Degradation of refinished surface caused by lack of cleaning.

In the event of any failure covered under this warranty, "Five Stars" will, at our option, either (1.) repair the failed area, (2.) refinish the entire fixture, or (3.) refund the price of the job to you. Caulk, plumbing, and shower doors are not warranted. Travel charges may apply if the fixture is located out of our service area. If any problems occur, "Five Stars" must be notified within 72 hours or warranty may be voided.

CLEANING INSTRUCTIONS: Use only non-abrasive, liquid cleaners on your refinished surface. Spray or liquid cleaners which do not contain abrasives, bleach, or chlorine and are safe to use on acrylic, refinished or re-glazed surfaces.

COLOR: The standard color for "Five Stars" is off-white. Any color other white requires mixing of pigments, and **MUST BE APPROVED BY THE CUSTOMER** before the finish can be applied. Please choose carefully, as the color once applied cannot be changed except by completely reapplying new materials (at the customer's expense).

PLUMBING: Our workmen are not plumbers. They are not trained, equipped, licensed or authorized to do plumbing. If they remove or replace any pipes or fixtures at your

request, it is done solely as a courtesy and the responsibility for any damage is yours. Our workman may, under certain circumstances, find it necessary to remove loosen handles, spouts, drain pieces, or overflow covers. In those cases, we will be responsible for those items unless the age or general decay of pipes or fixtures makes this impossible. Please inform our workman or the estimator if your plumbing is old or in questionable condition, so that we can take special precautions or leave it completely undisturbed.

CURE TIME: The fixture must cure for 24 Hours after the time our workman finishes. Do not use the fixture during this time and see to it that the refinished/repared areas remain free of water. Full cure time is 5 to 7 days.

We accept CASH and CHECKS only!
\$20.00 CHARGE ON ALL RETURNED CHECKS!